CONTENTS

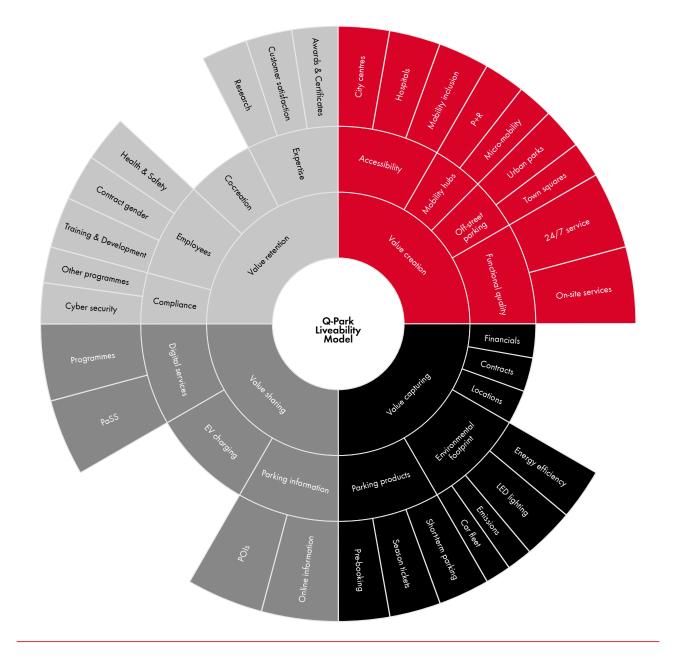
PREFACE	4
ABOUT Q-PARK	6
l Profile	6
l Quality in parking	8
Review of business	9
Review of CSR	14
Notable projects	16
l Future outlook	26
STRATEGY	28
How we create value	29
I Sustainable development goals	32
l Materiality analysis	34
I CSR strategy	38
RESULTS	44
Performance highlights	44
Value Creation	46
Value Capturing	56
Value Sharing	64
Value Retention	70
OTHER INFORMATION	79
l Supply chain	80
Governance, policies and codes	81
Risk management	82
What we can do better	90
OVERVIEWS	92
I GRI Content Index	92
l Stakeholders	98
GLOSSARY	102

PREFACE

STRATEGY

Q-Park Liveability Model

The sunburst chart is interactive. To read about a particular CSF or KPI and see our results, click on a segment to jump directly to that part of the report. This feature is only available in the online version.



To check the relevance of the QLM with respect to the materiality analysis and UN Sustainable Development Goals we have mapped material topics and SDGs against our QLM. Throughout this report you will see SDG and Material icons as a reminder of the relevance of our reporting.

PREFACE	ABOUT Q-PARK	STRATEGY	RESULTS	OTHER INFORMATION	OVERVIEWS

Figure 14: Q-Park Liveability Model, SDGs and Material topics

G	Q-Park Liveabilit	v Model	SDGs								
		<u>/ ///////////////////////////////////</u>									
			T AFFORDABLE AND		SUST/						
	I	• *	CLEAN ENERGY	AND INFRASTRUCTURE	AND						
	Critical	Key									
	Success	Performance	-0-								
	Factors	Indicators	11								
Value creation	(CSFs)	(KPIs)	<u> </u>								
value creation	Accessibility	City centres Hospitals									
<u></u>		Mobility inclusion									
	Mobility hubs	P+R									
		Micro-mobility									
	Off-street parking	Urban parks									
	on anot parking	Town squares	1								
	Functional quality	24/7 service	1								
		On-site services									
Value capturing	Financial performance										
	Smart contracts										
	Strategic locations										
	Environmental footprint	Energy efficiency									
		LED lighting									
		Emissions	ļ								
2		Car fleet			<u> </u>						
	Parking products	Short-term parking			<u> </u>						
		Season tickets		_							
Value charing	Durling information	Pre-booking Online information	<u> </u>		 						
Value sharing	Parking information	POIs									
<u></u>	EV charging				 						
	Digital services	PaSS	-								
	Digital services	Programmes		-	1						
Value retention	Compliance		+		1						
14100 10101	Employees	Training & Development			1						
		Contract gender	1		1						
		Health & Safety			1						
<u></u>	Co-creation		1		1						
	Expertise	Research	+		1						
		Customer Satisfaction									
		Awards & Certificates									

PREFACE

ABOUT Q-PARK

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STRATEGY

RESULTS

OTHER INFORMATION

OVERVIEWS

PREFACE

	Material topics																			
NABLE CITIES DMMUNITIES	1. Customer satisfaction	2. Mobility	3. Digitisation	4. Economic performance	5. Electrification	6. Cyber security	7. Employee development	8. Energy consumption	9. Liveability	10. Partnerships	11. Health & Safety	12. Compliance	13. Innovation	14. Accessibility	15. Diversity & Inclusion	16. Community engagement	17. Renovation & Maintenance	18. Climate-related risks	19. Public space management	20. Waste & Water management
									(5.1.32)											
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