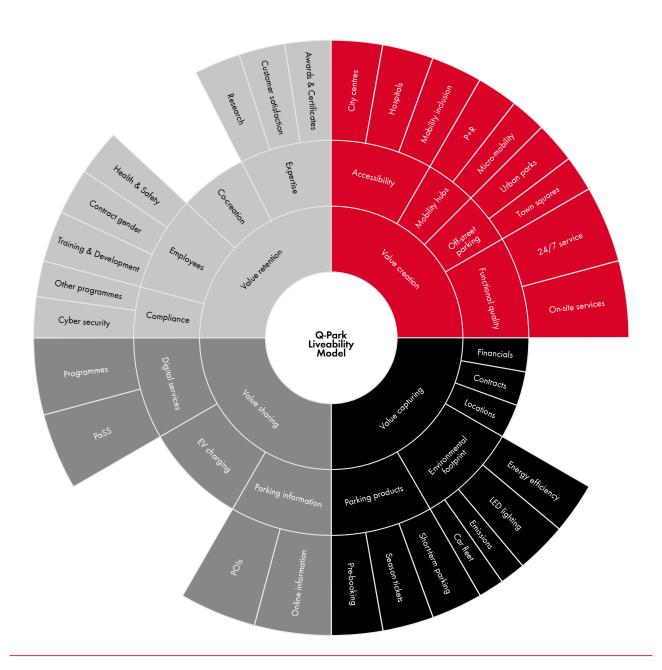
PREFACE ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION OVERVIEWS

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Q-Park Liveability Model

The sunburst chart is interactive. To read about a particular CSF or KPI and see our results, click on a segment to jump directly to that part of the report. This feature is only available in the online version.



To check the relevance of the QLM with respect to the materiality analysis and UN Sustainable Development Goals we have mapped material topics and SDGs against our QLM. Throughout this report you will see SDG and Material icons as a reminder of the relevance of our reporting.

Figure 14: Q-Park Liveability Model, SDGs and Material topics

G	Q-Park Liveabilit	y Model	SDGs								
			7 AFFORDABLE AND CLEAN ENERGY	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	1 SUSTA AND C						
	Critical	Key	11/		l p						
	Success	Performance									
	Factors	Indicators			AF						
	(CSFs)	(KPIs)		* *							
Value creation	Accessibility	City centres									
		Hospitals									
		Mobility inclusion									
	Mobility hubs	P+R									
		Micro-mobility									
	Off-street parking	Urban parks									
		Town squares									
	Functional quality	24/7 service									
		On-site services									
Value capturing	Financial performance			•							
	Smart contracts			•							
	Strategic locations	-70									
	Environmental footprint	Energy efficiency	_								
		LED lighting	•								
		Emissions			1						
<u> </u>		Car fleet	•								
	Parking products	Short-term parking									
		Season tickets									
value d'antique	- 1: or 1 pr	Pre-booking	 		<u> </u>						
Value sharing	Parking information	Online information									
		POIs	_								
	EV charging	D CC									
	Digital services	Pass		<u> </u>							
Value retention	Compliance	Programmes	1		\vdash						
Value retention	711 OF HOLD P. M. CONT. 11 179-14	Training & Davidonment			-						
	Employees	Training & Development Contract gender	+		-						
		Health & Safety	+	-	-						
	Co-creation	Healin & Salely	-	•	-						
-	Expertise	Research	+		1						
-	схренье	Customer Satisfaction		-	-						
		Cusioniei Salisiaciion			4						

Awards & Certificates

PREFACE ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION OVERVIEWS

OVERVIEWS

		Material topics																		
NABLE CITIES OMMUNITIES	1. Customer satisfaction	2. Mobility	3. Digitisation	4. Economic performance	5. Electrification	6. Cyber security	7. Employee development	8. Energy consumption	9. Liveability	10. Partnerships	11. Health & Safety	12. Compliance	13. Innovation	14. Accessibility	15. Diversity & Inclusion	16. Community engagement	17. Renovation & Maintenance	18. Climate-related risks	19. Public space management	20. Waste & Water management
•		•		-																
•				•						-										
				•			•			•	-	•			•	-				